

Reframing rationality: exogenous constraints on controlled information search.

Target Article: Rational Framing Effects: A Multidisciplinary Case - José Luis Bermúdez

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Abstract

Bermúdez argues that framing effects are rational because particular frames provide goal-consistent reasons for choice and that people exert some control over the framing of a decision-problem. We propose instead that these observations raise the question of whether frame selection itself is a rational process and highlight how constraints in the choice environment severely limit the rational selection of frames.

Main Text

Classical theories of rationality often assume complete knowledge of decision-relevant factors. However, this assumption contradicts apparent constraints on decision-making in the real world, where people need to simultaneously search for information and determine its relevance for choices at hand. Because the quantity of information in many decisions far outstrips an individual's information processing capacity, selective attention is required to maintain representations of information one piece at a time, essentially highlighting different frames at different times during choice (Kiyonaga & Egner, 2013; Moore & Zirnsak, 2017; Myers et al., 2017; Smith & Krajbich, 2019). While this can theoretically result in a process of sequential frame selection using rational goal-driven attention, attention is also frequently exogenously constrained by the environment: what is attended is as often as not stimulus-driven as opposed to goal-directed (Corbetta & Shulman, 2002; Vanunu et al., 2021). Importantly, these attentional processes may interact in dynamic ways over time: the decision context primes particular frames of evaluation (Diederich & Trueblood, 2018; Maier et al., 2020), prior frames differentially enhance and constrain the accessibility of subsequent framings (Johnson et al., 2007; Nook et al., 2021), and executed decisions frame and bias post-choice evaluation (Chaxel et al., 2013; Navajas et al., 2016). We argue here

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that determining when, and if, framing effects are rational requires a thorough consideration of these components of frame selection.

First, we argue that the external environment may disproportionately impact initial frames compared to internally represented goals, because attention tends to be drawn first towards salient information in the environment. Indeed, this is the mechanism for most framing studies, which induce frames by highlighting specific information in the decision problem itself (Kühberger, 1998; Levin et al., 1998; McDonald et al., 2021). This is true not only in classical framing studies, but even in the studies that Bermudez cites as evidence for the potential rationality of framing effects. For example, studies showing that framing marshmallows as “puffy clouds” facilitates rational choice and self-regulation work by explicitly encouraging participants to adopt these frames. It is not clear that people would typically select such “cool” frames in real-world contexts, particularly as the initial frame. Instead, research suggests that foods’ appetitive qualities (e.g., sweet and tasty) are the most immediately salient dimension of evaluation (i.e. “hot frames”; see Maier et al., 2020; Sullivan et al., 2015), and that these appetitive frames may be rapidly represented regardless of people’s efforts to refocus on healthy frames (HajiHosseini & Hutcherson, 2021). Effortful attentional control is thus usually required to re-focus attention away from initially appetitive frames in order to regulate one’s choice (Papies et al., 2008; Rangel, 2013). Studies like the ones Bermudez cites circumvent the need for regulatory control by presenting ‘cool’ frames in advance, effectively off-loading the work of controlled attention onto the environmental context.

Second, although we fully agree that self-control may facilitate the decision-maker’s ability to re-frame decision problems in alignment with their goals, we note that exogenously-determined initial frames can also constrain the accessibility of subsequent frames. For example, query theory accounts of the endowment effect show that framing a mug first as being owned by the decision-maker led people to consider its value-enhancing aspects more than when the mug was first framed as one of two possible choice options (Johnson et al., 2007). Moreover, certain frames of evaluation may be even more strongly constrained by sequence due to their emergent nature. For example, Bermúdez discusses two frames of evaluation in a strategic interpersonal interaction where people can cooperate for maximal joint outcomes or selfishly choose to minimize potential losses for themselves. Here, the “I-frame” provides strategic reasons for selfish behavior by emphasizing self-relevant outcomes of options while the “We-frame” provides reasons for cooperative behavior by emphasizing joint outcomes of options. Yet Bermúdez’s discussion does not consider that the sequence of frames in this decision problem is directionally constrained: people have to first separately acquire information about their own outcomes (“I-frame”) and their partner’s outcomes (“You-frame”) in order to evaluate joint outcomes (“We-frame”). This is highly consequential for decisions because recent work suggests that the information search necessary to adopt a frame incurs a cost (i.e. time and effort; see Callaway et al., 2021; Jang et al., 2021). Construction of the complex “We-frame” incurs a greater cost by requiring two separate information samples. People may thus be less inclined to spontaneously adopt this frame, especially under time constraints that limit the number of possible frames and increase the cost of each frame (Roberts et al., 2022; Teoh et al., 2020; Teoh & Hutcherson, *accepted*).

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Finally, we highlight that constraints on frame-selection extend beyond the immediate choice and into processes of post-choice evaluation. Evidence suggests that people may continue to acquire more information about forgone options and sometimes reframe the chosen option in light of new information (Shani & Zeelenberg, 2007; Teodorescu et al., 2018). This process could promote more rational choice, by providing decision-makers with the opportunity to pre-emptively frame future decisions in service of rational goals (see Braver, 2012; Brick et al., 2016 for discussions of proactive and reactive control). However, just as prior frames constrain the accessibility of subsequent frames during choice, frames adopted during the decision process may also continue to bias post-choice framing of the decision problem. For example, research finds that people tend to seek out confirmatory information to justify the decisions they made (Brehm & Wicklund, 1970; Qin et al., 2011; Scherer et al., 2013), diminishing the potential for goal-directed attention to explore alternative frames that would promote more rational framings in future decisions.

Therefore, while different frames may provide different reasons that lead to distinct choices and people may strategically re-frame choices in alignment with their goals, we emphasize here that exogenous environmental and contextual factors strongly constrain these strategies. We have highlighted thus far how these constraints gate the accessibility of particular frames during and after choice. Understanding these constraints on frame-selection will prove critical to any theoretical account of how framing effects can be strategically used to promote human rationality.

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Conflicts of Interest:

None

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